



CHLA CARE NETWORK TOWN HALL

October 3, 2024



Building healthier futures through a premier network of pediatric providers delivering innovative, seamless care across our local communities.

Agenda

5:30 – 5:35 p.m.	Welcome & CME Info / Care Network Updates	Elizabeth Arellano
5:35 – 5:45 p.m.	Virendra Desai, MD Introduction	Virendra Desai, MD
5:45 – 6 p.m.	Nurse Practitioners at ACCs	Mary Roz Timbang, MD
6 – 7 p.m.	The Cure for the Common Code: New and Novel CPTs to Help Your Bottom Line	Suzanne Berman, MD



CME INFORMATION

Elizabeth Arellano

CME Information

- EEDS Activity Sign-In Code: **00lust**
- 1 AMA PRA Category 1 Credit™ Available



CARE NETWORK UPDATES

Elizabeth Arellano



CARE NETWORK COORDINATORS

Care Network Coordinators

****Phone Number
Exclusively for Care
Network Members***

Contact:

- Care Network Team Phone Number: **323-361-1115**

Functions:

- Assist with referral inquiries, including processing new referrals and referral status updates.
- Provide information about Children's Hospital Los Angeles faculty, services and programs offered.

Referral Submission – No Changes

- myCHLA Provider Portal – <https://mychla.chla.org>
- Fax: 323-361-8988
- Phone: 888-631-2452

Care Network Coordinators



Laura Espana
Care Network Coordinator



Melanie Nevarez
Care Network Coordinator



CENTRALIZED WARMLINE

Centralized Warmline

Care Network Warmline
323-361-1115



**One centralized phone number dedicated to CN providers staffed by (2) Care Network coordinators (CNCs).
A CHLA Specialist will return your call within 24 business hours.*

Warmline Hours of Operation: 8:30 a.m. – 4:00 p.m.

Participating Departments:

Department of Pediatrics & Department of Surgery



CHLA VIRTUAL URGENT CARE

How it Works

Convenient telehealth visits for non-emergency illnesses or injuries

Connect with CHLA providers from your computer, tablet, or smartphone.

Four Easy Steps:

1. Call 833-CHLAHealth (833-245-2432).
2. Provide information and insurance details.
3. Schedule an appointment.
4. Connect via link sent before the appointment.

Eligibility & Contact Information

Eligibility: Patients up to age 21 located in California.

Common conditions treated: Fever, respiratory infections, minor injuries, and more.

Hours: Monday to Friday: 5 p.m. to midnight, Saturday and Sunday: 10 a.m. to 7 p.m.

Contact: Call 833-CHLAHealth (833-245-2432) or visit CHLA.org/VirtualUrgentCare.



UPCOMING EVENTS

Care Network Fall Town Hall #2 – Tuesday, November 12th

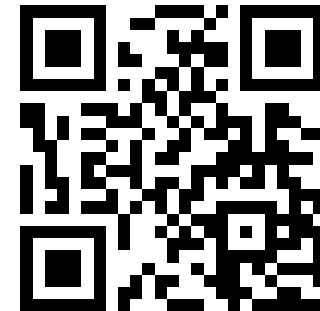
Pediatric Bariatric Surgery at Children’s Hospital Los Angeles

Presented by: Alaina Vidmar, MD
& Kamran Samakar, MD

*1 CME Credit

Tuesday, November 12, 2024
5:30 – 7:00 p.m.

[Register Here!](#)



SAVE THE DATE – 7th Annual Care Network Member Conference

- **Saturday, May 10th, 2025**
 - 8 a.m. – 3 p.m.
- **Hotel Indigo**
 - 899 Francisco St, Los Angeles,
California 90017





QUALITY IMPROVEMENT PROGRAMS

Christina Yousif

2025 Quality Improvement Programs

REGISTRATION COMING SOON!

- Areas of focus include:
 - Newborn Visits
 - Neurology: Seizures
 - Otolaryngology - ENT

